

QUICK START GUIDE

Infinea® Tab C

For iPhone® 6+/6s+/7+/8+, iPad mini® 4,
iPad™ 5th/6th generation



Connect to Your iOS device

1. Position both your iOS device and the Infinea Tab C upward, and then align the home button with the half circle slot.
2. Gently slide the unit into position, ensuring the iOS device is firmly seated onto the Lightning™ connector.



Charge the Infinea Tab C

Before first use, ensure the battery is fully charged with a Lithium-ion rechargeable battery. If the battery is completely depleted, the charging time is approximately 6 hours.

Use only approved/recommended 5 volt, 2.1 amp DC adapters to charge the device and Infinea Tab C together. Failure to do so may result in problems charging the unit and/or potential damage to the Infinea Tab C and/or iOS device.

Refer to the Infinea Tab C user manual for technical specification and other details.

- Connect the micro USB charging cable into the USB port on the side of the unit.

Note:

- Do not force the plug into the connector when connecting the micro USB charging cable as it may damage the connector.

Barcode Scanner—1D or 2D barcodes

1. To activate the scanner, press and hold down the Scan button.
2. Position the scanning engine near the center of the barcode by aiming the illumination box over the outer edges. The pointer should extend outside the edges of the barcode.
3. Slowly pull the unit either backwards or forwards, while decreasing or increasing the distance between the barcode and scanning engine until the scanner reads the barcode. Once complete, barcode data displays on the iOS device.

Magnetic Stripe Reader

1. Face the read head up towards the top of the bottom cover of the cradle.
2. While sliding a card through the reader, the magnetic stripe must face downwards.
3. Keep the edges of the card flat on the inner base of the reader to ensure the strip passes over the read head evenly.

Contactless Card Reader

Depending on your model, the contactless card reader uses several RFID formats. The built-in RFID or contactless card reader receiver/transmitter is located on the back below the LEDs, and is denoted by the WiFi symbol.

1. Press the contactless card reading option on your iOS device.
2. Place the RFID tag/card over the RFID label on the transmitter/receiver, keeping the face of the tag/card flat and as close as possible to the receiver. The data is read and then sent to the Infinea Tab C to the iOS device.

Status Operational Indicators

The two LEDs on the top of the Infinea Tab C indicate conditions of operation, including active connection and charging.

- Press the Power button and unlock your iOS device

LED Statuses



Flashing blue indicates active connection with the iOS device.



Flashing green means the battery is charging from the USB Type-C port connection or charging pads.



Solid green (no flash) indicates the battery is fully charged and may be disconnected from the outside power supply.

Note No illumination from either LED points out the unit is turned off or not charging from an outside power supply.



Troubleshooting

Unit does not connect to your iOS device

- Battery is too low or fully discharged
- Not powered on
- Not properly connected to the device in the iOS settings menu

The unit connects, but will not accept payment

- Battery is too low or fully discharged
- Unit is asleep or not powered on
- The card could not be read
- iOS device is in a tampered state

The unit accepts swipe, but only partial card data is returned

- The card was swiped too slowly or not properly inserted into the unit
- The magnetic stripe on the card is damaged
- The magnetic read head is faulty or damaged

Warnings & Cautions

Please observe the following precautions:

- The unit is intended for indoor use only.
- Keep away from direct sunlight or rain.
- To prevent risk of shock or damage, do not use if wet or if located directly next to water sources.
- Do not attempt to open the unit as attempting to disassemble an SERED-encrypted device renders the unit unusable and may impact your warranty.
- Any repairs should only be done by Infinite Peripherals.

Product Returns

Use the link in step 1 to create an account and gain access to our Knowledge Base and online support services. Through our online support center, you'll be able to download files, open a Support Ticket, manage your RMAs, view your account Profile and subscribe to Alerts.

To request a RMA

1. Create a user account in the RMA Support Portal at <http://ipcmobile.com/support/rma/>
2. Login to your user account and then click Create RMA Request.
3. Read the instructions provided and complete the online request form.
4. Note the assigned RMA number and write it clearly on your shipping carton.
5. Ship your equipment to us using the address provided.

Warranty

Infinite Peripherals does not warrant, and is not responsible for, any damage to the Infinea Tab C ("Product") as a result of liquid or solid particle intrusion into the Product or damage caused by dropping the Product. If a material or workmanship defect arises with regard to any Infinite Peripherals product, and a valid claim is received within the Warranty Period, Infinite Peripherals (at Infinite Peripherals' sole discretion) will (1) repair the Product using new or refurbished parts, or (2) replace the Product with a new or refurbished Product. For purposes of this limited warranty, "refurbished" means a product or part that has been substantially returned to its original specifications. In the event of a defect, these are your exclusive remedies.

Note:

Box contents and part numbers may vary based on your order configuration

Accessories and Additional Information

Contact your Infinite Peripherals sales representative for technical specifications and additional product documentation. For future offerings, visit our website, ipcmobile.com, or contact your Infinite Peripherals account representative for complete details.

Note:

The iOS device and any other additional items shown may not be included.

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